

ACCESSIBILITY STATEMENT FOR THE CORNWALL COLLEGE GROUP WEBSITES

1. Websites Covered

www.cornwall.ac.uk www.duchy.ac.uk www.bicton.ac.uk www.falmouthmarineschool.ac.uk
www.ccbtraining.co.uk

2. Statement

- 2.1. These websites are run by The Cornwall College Group. We want as many people as possible to be able to use these websites. For example, that means you should be able to:
 - 2.1.1. zoom in up to 300% without the text spilling off the screen
 - 2.1.2. navigate most of the websites using just a keyboard
 - 2.1.3. navigate most of the websites using speech recognition software
 - 2.1.4. listen to most of the websites using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- 2.2. We know some parts of these websites are not fully accessible:
 - 2.2.1. most older PDF documents are not fully accessible to screen reader software
 - 2.2.2. you cannot skip to the main content when using a screen reader
- 2.3. What to do if you cannot access parts of these websites:
 - 2.3.1. If you need information on these websites in a different format like accessible PDF, large print, easy read, audio recording or braille:
 - Email website@cornwall.ac.uk
 - Call 0330 123 2523
 - 2.3.2. We'll consider your request and get back to you in 5 days.
- 2.4. Reporting accessibility problems with these websites:
 - 2.4.1. We're always looking to improve the accessibility of these websites. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:
 - Email website@cornwall.ac.uk
 - Call 0330 123 2523
 - 2.4.2. We'll consider your request and get back to you in 5 days.

3. Enforcement Procedure

- 3.1. The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

4. Contacting us by phone or visiting us in person

- 4.1. Any queries can be answered over email.
- 4.2. If you wish to visit us in person, contact us before your visit, we can arrange a British Sign Language (BSL) interpreter.
- 4.3. We have access to lots of different specialists at our college, such as:
 - 4.3.1. Learning Support Practitioners;
 - 4.3.2. Dyslexia Specialists;
 - 4.3.3. Autism Champions;
 - 4.3.4. Hearing impaired trained staff;
 - 4.3.5. Visually impaired trained staff;
- 4.4. Find out how to contact us:
 - 4.4.1. Email enquiries@cornwall.ac.uk
 - 4.4.2. Call 0330 123 2523

5. Technical information about this website's accessibility

- 5.1. The Cornwall College Group is committed to making its websites accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.
- 5.2. This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard (WCAG 2.1).
- 5.3. Content that is not within the scope of the accessibility regulations:
 - 5.3.1. PDFs and other documents
 - 5.3.2. Older PDFs and Word documents may be structured so that they are partially illogical to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2.
 - 5.3.3. Any new PDFs or Word documents we publish will meet accessibility standards.
- 5.4. Alternative Text
 - 5.4.1. Some decorative images do not have a text alternative, so people using a screen reader cannot access the information. This does not meet WCAG 2.1 success criterion 1.1.1 (non-text content).
 - When we publish new content we'll make sure our use of images meets accessibility standards.
- 5.5. How we tested this website
 - 5.5.1. This website was last tested on 19/09/2023.
 - 5.5.2. The test was carried out by the Internal Marketing Team
 - 5.5.3. We tested the different types of pages, including the home page, course page, event, and news.
 - 5.5.4. We tested:
 - www.cornwall.ac.uk
 - <https://www.cornwall.ac.uk/16-18/>
 - <https://www.cornwall.ac.uk/events/open-event-at-cornwall-college-camborne/>
 - <https://www.cornwall.ac.uk/subject-areas/>

- <https://www.cornwall.ac.uk/news/skills-bootcamps-your-pathway-to-a-promising-career/>
- <https://www.cornwall.ac.uk/courses/access-to-he-diploma-in-computing/>

- 5.6. This statement was prepared on 20/09/2023 and last updated on 23/09/2023. You can read the full accessibility test report here:
- 5.7. <https://www.cornwall.ac.uk/wp-content/uploads/2023/09/Cornwall-College-Group-WCAG-2.1-Checklist.xlsx>