



Customer Service NVQ Diploma Level 3 City & Guilds

This course is structured around the principles of customer service, impressions and image, delivery, handling problems, development and improvement.

The level of qualification to be taken will depend upon the responsibilities of the individual in their job role.

Cost information is available on application.

Key facts

Course title:
Customer Service NVQ
Diploma Level 3 City &
Guilds

Location:
Off site location

Start date:
TBC

Course length:
12 months - work based
learning

Choose from these course options

Course Title	Location	Start	Length
Customer Service NVQ Diploma Level 3 City & Guilds	Off site location	TBC	12 months - work based learning