What will I learn?
The certificate includes the following modules,† four mandatory, and two selected by you, each with an assignment.

The Mandatory modules are:
1. Principles and Ethics of Technology Enabled Care Services
2. Enabling Individuals who use Technology Enabled Care Services to carry out daily tasks
3. Communication with users of Technology Enabled Care Services,

Optional modules (choose any two)
- Telecare and Telehealth – defining the principles of telecare and telehealth
- Stock Control for Technology Enabled Care Services
- Telecare Service Centres and Response
- Installation and Maintenance of Telecare and Telehealth.

How long is the course?
You will complete the course in 6 months.

Distance Learning
This means you will study in your own time, without the need to travel, take time away from work – and you can fit your studies around your personal and working life.

We offer start dates throughout the year at two month intervals in January, March, May, July, September and November. This gives you more opportunities to join and enables you to plan ahead.

In-house option
We come to you. This enables you to run a course at a time and place to suit you and eliminate travel costs.

If there are several people in your organisation who would like to complete the Certificate, we can work with you to set up a flexible learning course in-house.

Help and support
You will be allocated a dedicated tutor to help you expand your own knowledge and successfully complete your assignments.

You will also be supported by an on-line study area called Moodle with 24/7 access to up-to-date information for each of the modules.

Moodle also provides you with the opportunity to get in touch with other students on your course so you don’t miss out on the opportunity to learn from others and share experiences.

Each learner has a bespoke ‘Individual Learning Plan’ as part of the on-going support that they receive during their studies on the course.

Each student reviews and re-visits their plan regularly with their tutor to ensure that they have the best opportunity to reach their potential and complete the course successfully.

More information
If you are new to working in Technology-Enabled Care Services, or have an aspiration to do so, this is likely to be the perfect course for you.

Speak with one of our team on: 01905 727272 or email any questions to telecare@chs.ac.uk.

When you wish to go ahead, contact us for the application form.

† Contact us for all the details of these modules and what they contain.

There are no formal requirements for enrolling on this course. However, as part of the application process, we would like to know what qualifications you have successfully completed to date as well as any relevant experience you have.

About this course
This course aims to develop the skills and knowledge of those employed in providing a Technology-Enabled Care Service. It also prepares learners for further study and progression to the CIH Level 3 Certificate in Telecare Services.